

<b>ASK THE RIGHT QUESTIONS</b>	
<b>CLINIC / PRACTITIONER QUALIFICATIONS</b>	
I was given a tour of the clinic and was happy to proceed with the consultation	
I asked to see a copy of the practitioner qualifications & I made a note of name / qualifications	
I asked to see a copy of the practitioner's indemnity insurance & checked it was up-to-date	
<b>MEDICAL HISTORY</b>	
I completed a detailed medical history form & it was checked by my practitioner	
I received a detailed consultation (were photo's / measurements discussed / taken?)	
I received a physical examination of the area to be treated	
I was told by the practitioner that I am medically suitable for the recommended treatments	
<b>TREATMENTS</b>	
I was recommended treatment/s	
I was informed about alternative options (if any)	
I was told about pre- and post-care advice and what I need to do	
I was told when I would expect to see results	
I was told about what the expected results would look like	
I was told how long the results will last	
I was told what would happen if I didn't like the results	
I was told about the cost of treatment and payment plans	
I was told how long I would take to heal & what I would look like directly after treatment	
I was told about side effects following the treatment including worse case scenarios	
I asked how the practitioner would manage any complications should they arise	
I was informed about the treatment techniques	
I am satisfied that the environment is sterile and correct protocols will be used (gloves etc)	
I was shown the products (unopened & in date) that will be used & I made a note of the name	
I asked whether I would experience any pain and pain management during and after treatment	
I was told how many appointments I would need, how often and how much time they would take	
I was given literature on the treatments / procedures to take home with me	
<b>CONSENT AND REVIEW</b>	
I was given a cooling off period	
I was given/sent a written treatment plan and cost estimate	
Prior to my treatment I was given a consent form to sign	
I was given before and after photos	
I was invited for a review appointment (if necessary)	